

KS-based Frozen Food Manufacturer & Distributor

More than 2% of Total Healthcare Spend Recovered in less than 6 months

Phase 1 Key Metrics



4386
Members



\$10.1MM
Reviewed Claims



\$745K (7%)
Identified Overpayments



\$640K (6%)
Sent for recovery



\$215K (2%)
Recovered so far
(2 months in)

Why Did the Client Engage Us?

The Client worked with a TPA who applied pre-payment edits, and a pricing vendor who negotiated reference-based pricing. Nonetheless, their broker suspected that they were being routinely overbilled by providers.

To uncover the overbilling, and to fulfill their fiduciary responsibility to assess their existing vendors' efficacy, the Client retained us for an initial Phase 1 review of \$10MM of healthcare and pharmacy claims.

What Did the Phase 1 Review Reveal?



~7% of health plan expenditures were overbilled



Systemic pricing errors were driving costs



Hospitals were ignoring their RBP fee agreement

What Comes Next

1

The Client and their members have already been refunded over \$215,000 in past overpayments, after only two months of recovery efforts.

2

The Client is doubling down on their relationship with us by requesting review and recovery of a further 23,000 paid claims worth \$7.7MM.

3

When searching for a new TPA last year, they required that vendors bidding on the contract agree to embed Klaims AI directly in their claims processing workflow.